

Yearly Sustainability Report

Our Sustainable Path

Best Western Premier Malta

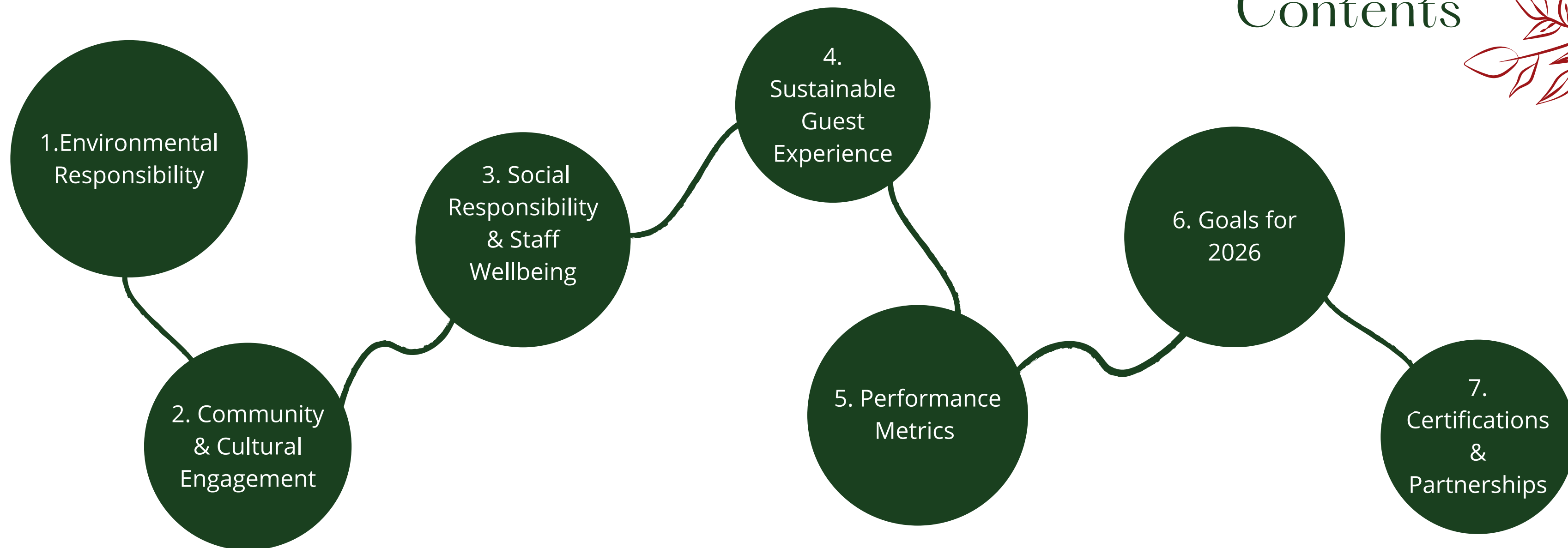




“At Best Western Premier Malta, we believe sustainability is not a trend — it's a responsibility. As a hotel rooted in the Maltese community, we are committed to reducing our environmental footprint, supporting local businesses, and offering our guests meaningful, authentic travel experiences. This report outlines our 2025 efforts and progress in advancing sustainability across all areas of our operations.”

Dean Mangion
General Manager

Contents



01/ Environmental Responsibility

Energy & Water Efficiency



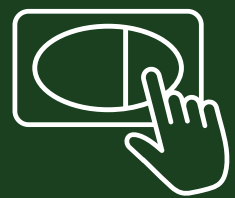
Installed motion sensor lighting and LED bulbs in 100% of guest areas.



Air conditioning system is of the highest energy efficiency.



Encourage guests to re-use room linen in aim to reduce water usage.



Dual-flush toilet systems and water-saving taps installed.



Waste Reduction



Implemented in-room waste separation bins for guest participation in recycling.



Implemented public areas waste separation bins for guest participation in recycling.



Reduced single-use plastics by switching to refillable bathroom amenities.



The use of plastic straws has been fully eliminated across all outlets





Carbon Reduction Initiatives



Encouraging low-impact transportation by promoting eco-friendly public transport.



Collaborating with transport companies, actively pushing for and investing in sustainable cars. Assigning sustainable vehicles to our transfer bookings.

02/ Community & Cultural Engagement

Supporting Local Businesses



Collaborations with artisan shops to promote authentic souvenirs.



QR code initiative launched in 2025:
Guests can scan to discover local craft shops, cultural sites, and traditional experiences.



Cultural Heritage Promotion



Offer heritage walking tour packages in collaboration with licensed operators.



Highlighting local crafts and culture in rooms and in public areas with rotating displays.



03/ Social Responsibility & Staff Wellbeing



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Local Employment & Fair Wages



Over 80% of staff are Malta-based residents.



All employees are paid above the national minimum wage and receive training in sustainable tourism.





Staff Development



Sustainability awareness sessions conducted quarterly.



Cross-training and professional development opportunities to promote internal growth.

Health & Safety



Comprehensive H&S program aligned with Maltese and EU regulations.



Zero major incidents reported in 2025.



04/ Sustainable Guest Experience

"No job is too big, and no action too small, the care of our Earth is the job for us all"

Please hang towels you will use again. Towels on the floor will be replaced.

Si prega di appendere gli asciugamani che utilizzerai di nuovo. Gli asciugamani sul pavimento verranno sostituiti.

Veillez accrocher les serviettes que vous utiliserez à nouveau. Les serviettes sur le sol seront remplacées.

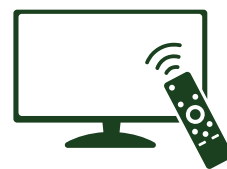
Bitte hängen Sie Handtücher auf, die Sie wieder verwenden werden. Handtücher auf dem Boden werden ausgetauscht.



04/

Sustainable Guest Experience

Responsible Guest Engagement



Eco-friendly guest handbook introduced with energy-saving tips and local green attractions.



Guests encouraged to opt-in for linen reuse and reduced housekeeping schedules.

Sustainable Dining



Our restaurant sources fresh produce of ingredients from local farms and fisheries.



Seasonal menus feature traditional Maltese recipes.



Vegetarian and vegan options increased by 30% in 2025.



05/ Performance Metrics — Establishing Our Baseline (2025)

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As 2025 marks our first full year of operation, we have focused on laying the groundwork for meaningful sustainability measurement. Recognizing that what gets measured gets improved, we've introduced internal systems to track our performance across energy, water, waste, sourcing, and guest engagement.

We believe that data-driven sustainability is key to long-term impact — not just good intentions, but real, quantifiable results.



Throughout this year, we've:

-  Rolled out tracking systems for energy, water, and waste across all departments.
-  Trained staff to record and monitor daily operations with sustainability in mind.
-  Logged consumption patterns and began identifying areas for efficiency.
-  Collected guest feedback related to our green initiatives.

By the end of 2025, we will have a full 12-month data set that will serve as our benchmark. In early 2026, we will publish updated metrics and begin tracking progress against annual targets.

05/
Performance Metrics — Establishing Our Baseline (2025)

Key Performance Indicator	2025 Status	Tracking Notes
Energy Use per Room Night	Baseline being established	Smart meters installed Q1; full-year data by Dec.
Water Use per Room Night	Baseline being established	Usage tracking began Q2 after equipment upgrades.
Waste Recycled (% of total waste)	Tracking in progress	Segregation and recycling program launched Q1.
Single-Use Plastics Reduced	Reduction plan initiated	Transition to refillables completed in guest rooms.
Local Product Sourcing (F&B)	Monitoring launched	Working closely with Maltese suppliers for menus.
Staff Trained on Sustainability	100% trained	Sustainability training introduced in onboarding.
Guest Participation in Green Programs	Surveys ongoing	Includes linen/towel reuse, recycling, and feedback.

05/

Performance Metrics — Establishing Our Baseline (2025)

We are committed to full transparency, and starting in early 2026, we will share year-over-year comparisons as part of our annual reporting. These metrics will guide all sustainability decisions and investments going forward.



06/ Goals for 2026

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In 2026, our sustainability efforts will focus on infrastructure upgrades that reduce environmental impact and improve operational efficiency. Two key initiatives are currently in planning:



Reverse Osmosis (RO) Water System

We are preparing to implement a reverse osmosis system to reduce the water usage from Malta's water table, improve water quality, and enhance guest sustainability without compromising comfort. This initiative supports both environmental goals and long-term cost efficiency.



Solar Panel Installation

We are currently in negotiations to install rooftop solar panels to reduce our dependency on grid-based electricity. If approved, this system will significantly lower our carbon footprint and contribute to Malta's broader renewable energy targets.

These foundational projects will help shape a more sustainable future for Best Western Premier Malta while maintaining high standards of guest experience.



06/ Certifications & Partnerships



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GSTC-aligned practices implemented.



Malta Tourism Authority's mandatory sustainability requirements met:

- Eco-Certification for New Hotels
- Mandatory Skills Certification for Non-EU Workers

A Commitment Beyond Compliance

At Best Western Premier Malta, sustainability is more than a checklist — it's a guiding principle in how we welcome our guests, care for our team, and protect the island we proudly call home. 2025 marked the beginning of our journey: a year of learning, tracking, and laying the foundation for long-term environmental and social responsibility.

We recognize that meaningful change takes time, investment, and collaboration. By implementing data systems, engaging with local artisans, exploring renewable energy, and preparing to introduce a reverse osmosis water system, we've taken our first important steps toward a greener, more resilient operation.

As we look toward 2026 and beyond, our goal is simple: to create a hotel experience that's not only comfortable and memorable, but also responsible — for our guests, our community, and the generations that follow.

This is our promise. And this is just the beginning.



Thank you